

Orchard Manor Compliance Plan



Orchard Manor has a compliance plan to detect fraud and noncompliance. Orchard Manor strives to maintain our reputation for conducting all fiscal and operations aspects of the organization in accordance with the highest level of business and community ethics. As a healthcare provider, we are committed to operating under the highest ethical and moral standards, and we work diligently at ensuring that our facility, in all of its activities, complies with applicable state and federal laws, regulations and guidelines.

Our compliance and ethics program plan is designed to detect and prevent accidental and intentional noncompliance, including criminal, civil, and administrative violations of applicable laws, throughout the organization. The plan contains organizational conduct requirements that are intended to address pertinent compliance issues and the overall scope of conduct. However it is not to be considered all inclusive. Our compliance and ethics program plan also includes a self evaluation of the compliance and ethics programs to determine if such programs led to changes in deficiency citations, changes in quality performance, or changes in other metrics of resident quality of care.

The leaders of this organization have made the commitment to provide a facility culture promoting high moral and ethical business practices. Personnel and appointed agents of the organization are expected to comply with all applicable state, federal and local laws as well as the policies and procedures of this facility.

Expected standards of conduct are included in the Personnel Policies and Guidelines including Code of Conduct and Business Ethics and as well as the yearly performance appraisals of each staff member of the organization. Should staff, appointed agents, physicians or others question the business integrity of any individual or department of this organization, they are expected to report their concerns, anonymously if so desired, through the Compliance Committee without fear of retribution.

If you have concerns, you can telephone 608-723-2113 and ask for Carol Schwartz or Laura Lane to discuss any concerns. Also, forms are available in the front entrance and can be slid under doors #112 and #115. Also a Form is available below that can be printed and sent via mail to the Compliance Officer at 8800 Hwy 61, Lancaster, WI 53813, or emailed to:

cschwartz@co.grant.wi.gov or llane@co.grant.wi.gov